

Quality Policy



The quality of our designs and products is a key factor for the successful future of our company. It is our goal to establish and optimize the specific organizational processes according to the standards DIN EN ISO 9001:2015 and AQAP-2110.

Principles of our Quality Policy

The quality of our products is measured by the extent to which they comprehensively meet the requirements of our customers – this is reflected in the principle "Well-welded seams are not enough".

Preventing errors is our top priority – this is defined by the principle "error prevention instead of error correction".

Quality-oriented action is required in all processes, from customer inquiry to delivery and after-sales service.

Continuous improvement in all areas is part of our DNA – in the company and value chain as well as for our products and services.

Compliance with all relevant laws, standards and regulations is a matter of course for us.

Quality goals

Our goal is to create a work environment that enables every employee to be motivated and committed to meeting their requirements.

We promote the quality and environmental awareness of our employees through targeted training measures.

We increase the satisfaction of our customers through

- qualified and motivated employees,*
- tailor-made solutions for customer requirements,*
- reliable and modern products, and*
- responsive and solution-oriented processing of customer inquiries.*

We develop long-term cooperative relationships with our customers.

We strive to use resources responsibly.

Commitment to quality and acting in an environmentally responsible manner

Each employee is individually responsible for achieving the quality goals. Environmental aspects shall be taken into account in all decisions.

*Dr. Matthias Baur,
Managing Director*

VOLK Fahrzeugbau GmbH
Stahlstrasse 15
88339 Bad Waldsee/Germany

Tel. +49 (0) 7524 9709-0
eMail: info@volk.de
Website: www.volk.de

As of 18.10.2021